



**REPORT TO THE FAR WEST DIVISION**  
**Director and Assistant Division Director(s) WINTER MEETING REPORT**  
**FWD 2016 - 2017 RECAP –Due February 23, 2017**

**FROM:** Nancy Stromswold

**DATE:** 2/23/17 updated 3/4/17

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**SEASON HIGHLIGHTS —**

- FWD RECORDS as of February 23, 2017
- OEC Delinquencies: 137 (data to RD's on Jan 20, Feb. 1, Feb. 16, Feb. 24)
- AZ = 1 ESR = 27 MLR = 30 NorCal = 12 SoCal = 68
- \* OEC delinquent members can NOT use their OEC certification nor patrol until current.
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- NSP Dues Delinquencies: 103 (data to RD's and PR's on Jan 20, Feb. 1, Feb. 14, Feb. 22)
- AZ = 9 ESR = 20 MLR = 30 NorCal = 14 SoCal = 30
- \*Includes 35 candidates with no Join Date. NSP dues delinquent members are NOT members in good standing and can not patrol as a member of the NSP. As of April 1 = suspended
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- COURSE REPORT: 37 courses more than 2 weeks past End Date
- ID = 2 Avalanche = 6 MTR = 2 OEC = 9 OET = 18
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**GOALS FOR COMING SEASON:**

- A lower learning curve for members accessing NSP website, paying dues, enrolling in courses, accessing records.
- Patrol Representatives "Managing Patrol Roster" better.
- Supervisors and Advisors have accurate / complete access to Course Reports and Rosters
- IOR's and IT's closing courses two weeks after the End Date.
- Alumni - registration by Regions
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**ISSUES and RESOLUTIONS:**

- The transition on August 1, 2017 from the old to the new IT system on the NSP website was difficult on many levels.
- Members who attended trainings coped with the change better than those who struggled on their own. Resources were/are available (training videos and manuscripts), but most who I came in contact did not access the resources.
- The website itself has not functioned well and is still incomplete. Supervisors and Advisors can not do their job because they do not have access to the reports or the reports are incomplete/inaccurate.
- The solution has been one member at a time: each Supervisor, each Advisor, each PR, and every member.